

Unified Voice, Fax & Email Messaging

Through One Intuitive Interface

Voice messaging, fax, and email: three different messaging technologies that can now be seamlessly managed as one.

Presenting **Unified Messaging** from eOn Communications.

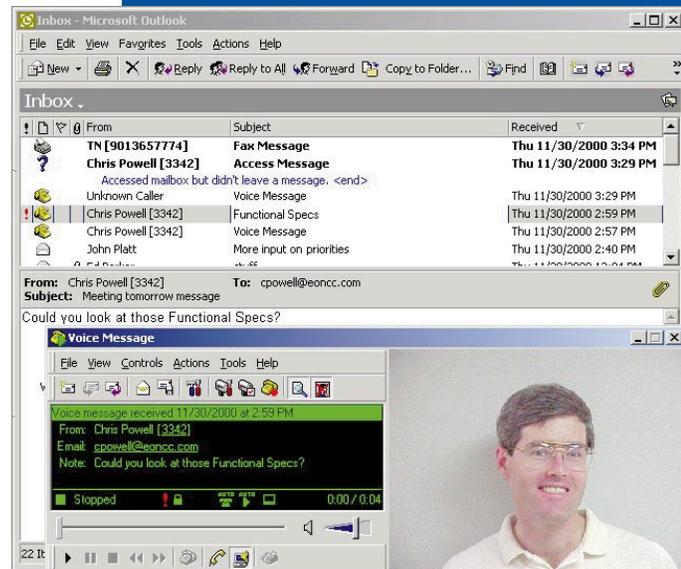
Now you can access all messages anywhere, anytime from one intuitive, user-friendly interface. Unified Messaging includes an impressive array of powerful features that enable users to view all voice, fax, and email messages directly from their email client.

Unified Management

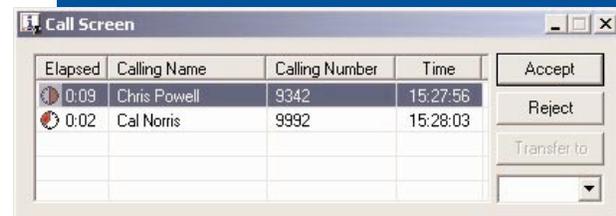
Control all your messages with a single interface: the Microsoft® Outlook® Inbox. With the addition of this highly intuitive PC-based interface, you can now access voice and fax messages from a telephone or a multi-media equipped PC.

eOn's Unified Messaging Module provides you with significant benefits:

- Access extensive features using the Outlook toolbar, Outlook Options, Outlook Inbox, Windows Start Menu and System Tray
- View fully synchronized message counts in both the Inbox and the telephone display
- Maintain playback and message control through the telephone interface or PC
- Control mailbox features normally accessible only through the telephone
- View calling party name/number, length of message, and visual message options (priority, certified, and private)
- Forward messages to individuals and/or distribution lists, and save messages to disk
- Return a call directly to the calling party via the PC or send a reply email.

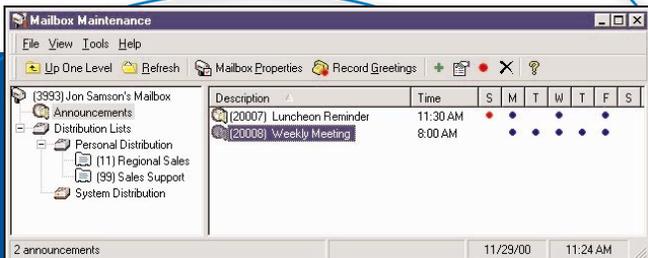


eOn's Unified Messaging Module is integrated seamlessly into Microsoft Outlook™.



Visual call screening allows you to selectively screen multiple incoming calls.





Creating and modifying greetings, announcements, and distribution lists is quick and easy.

Visual Call Screening

Handle all incoming Auto Attendant calls and respond when it is convenient for you. Flexible options are available to you with just one mouse click:

- Answer the incoming call directly
- Transfer the call to another party
- Direct the call to your voice mailbox so you can respond later

Fax Message Viewing

Fax messages are displayed in much the same manner as voice messages. Upon receipt of a fax message, the unified messaging client opens and a fax message icon is enabled. The content of the fax is displayed using the default application appropriate for viewing TIFF files. Users can forward the fax to individuals and/or distribution lists.

Caller ID Display

View Caller ID for voice and fax messages directly in the "From" field (if available from the incoming call or fax), and return a call to the number, if desired.

Remote Capabilities

By simply changing the telephone number that the ePlayer dials, users in remote locations enjoy access to the full array of unified messaging features.

Flexible Options for Client Seats

Choose the best platform for your organization:

- Series 1000 platform supports up to 50 concurrent seats of unified messaging
- Series 3000 platform supports up to 150 concurrent seats
- Series 5000 platform supports up to 300 concurrent seats

These options enable scalable deployment of eOn's Unified Messaging across a wide variety of applications. Unified Messaging client seats can be added in any combination of 25- and 50-seat increments up to the maximums allowed for each eVPS platform.

Integration Support

eOn Unified Messaging Module supports Microsoft® Exchange Server 5.5 and Microsoft® Outlook® 97/98/2000 email clients.

Visual Mailbox Maintenance

Control important mailbox functions right at the desktop:

- Personal greetings (On The Phone, Busy, etc.)
- Announcements
- Personal and system-wide distribution lists
- Use "wizards" to create/modify announcements and distribution lists quickly and easily
- Access general mailbox options such as password settings, notifications, and more
- Change message handling options such as message playback order, date/time stamp, and more
- Control Auto Attendant functions such as Call Screening/Visual Screening and Overhead Paging

Unified Messaging Module System Requirements:

eVPS: Series 1000, 3000, or 5000 eVPS; minimum 64MB RAM (Series 1000/Series 3000), 128MB (Series 5000); TCP/IP-based LAN/WAN; Network Interface Card (included with the Series 5000); V4.20 software or higher; IBM OS/2 Warp 4 or higher; Fax Messaging and Broadcast Module (for the optional fax capability).

Email Server: Microsoft® Exchange Server 5.5 with Service Pack 2 or higher.

Email Client: Microsoft® Outlook® 97, Outlook® 98, and Outlook® 2000 (full functionality in Outlook® 97 requires Microsoft® Office Service Release 2).

Client PC: Microsoft® Windows NT® Workstation 4.0 with Service Pack 4 or higher **or** Windows® 95 with OEM Software Release 2 (OSR2) or higher **or** Windows® 98 **or** Windows® 2000; Microsoft® Internet Explorer 4.0 or higher; application for viewing TIFF files (for the optional fax capability); multi-media PC speakers for local playback of voice messages.

Network Server: Microsoft® Windows NT® Server 4.0 with Service Pack 4 or higher (compatibility with Microsoft® Exchange Server 5.5 running on Microsoft® Windows® 2000 has not been fully tested).



Managing your voice mailbox properties directly from the desktop is intuitive yet powerful.



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