



eNterprise™ Telephone Series

smart desktop devices that enhance productivity



In today's global economy, the ability to conduct real time communication and collaboration is a critical component to an organization's success. Telephones should offer the utmost in functionality, intuitive access to advanced telephony features and deliver maximum productivity to users all across the enterprise.

eOn Communications' eNterprise Telephone Series offers a variety of next-generation phones which provide powerful and consistent communications experiences over any type of network - IP, digital or analog.

Designed with modern office aesthetics and ergonomics in mind, eNterprise Telephones extend the power of the **Millennium® Converged Communications Platform** to each desktop in the organization, making it easy for employees to interact better and to increase business performance.

All eNterprise Telephones deliver outstanding sound quality, easy one-touch access to advanced features and offer unmatched affordability and flexibility in meeting the diverse communications needs for users throughout the enterprise.

eNterprise 7032 • 7022 IP Telephones

The eNterprise IP Telephones leverage standards-based technologies to extend all of the hundreds of proven communications features of the Millennium to users over IP networks. These telephones unleash the potential of IP network convergence and deliver time-proven telephony applications to the desktop.



eNterprise 7032IP

Equipped with 32 programmable buttons, is best suited for executives and office administrators with high call volumes.



eNterprise 7022IP

Equipped with 22 programmable buttons, is ideal for office professionals with moderate call volumes.

Key Features

eNterprise IP Telephones deliver an extensive set of rich features that boost productivity and improve communications.

- ▶ **SIP Based** — support for Session Initiation Protocol means phones can be anywhere your IT infrastructure is present, including headquarters, branch locations and home offices
- ▶ **Simplified Management** — Dynamic IP addressing means phones can be relocated quickly and easily without a technician or IT support
- ▶ **Multiple Power Options** — including support for power over Ethernet IEEE 802.3af technology
- ▶ **Simple Wiring** — phones connect to IP network using 10/100 base T Ethernet LAN connection. Each phone contains a built-in Ethernet switch and additional LAN port
- ▶ **Excellent Voice Quality** — voice compression codecs optimize bandwidth and audio quality
- ▶ **Future Proofed** — new features can be easily added via downloaded software and firmware
- ▶ **High Quality, Built-in Speakerphone** — full duplex operation with enhanced echo cancellation
- ▶ **Programmable Feature Keys** — optional 22 or 32 keys for customized access to advanced calling features
- ▶ **Optional Button Expansion Module** — provides up to 192 programmable feature keys

Virtual Enterprise Applications

With the Millennium and eNterprise IP Telephones distance is no longer a barrier to doing business. Telecommuters, remote office employees and remote call center agents can collaborate and serve customers better as if they are centrally located.

- ▶ **Distributed Offices:** Whether you need to connect to several phones at a branch office across town or across the world, the Millennium and eNterprise IP phones allow you to create a virtual enterprise delivering all the features and benefits of traditional telephony without the geographic boundaries of the past.
- ▶ **Remote Agents:** Call center interactions can be centrally managed and observed yet be distributed to agents located at branch offices or working at home with an Internet connection. eNterprise IP phones give you a cost-effective approach to seamlessly extend the reach of your contact center operations to include a remote agent workforce.
- ▶ **Teleworkers:** Remote workers can now be cost-effectively equipped with advanced telephony features such as voice messaging, conferencing, call management and 4-digit extension dialing. Traveling employees can participate in conference calls and collaborate with team members with communications technology equal to their office colleagues.

eNterprise Ergonomic Design

All eNterprise telephones feature the latest in ergonomic design with a five-position tilting base stand, small desktop footprint, and a compact handset design for comfort handling. Telephones are desktop or wall mountable.



eNterprise 6032 • 6022 Digital Telephones

eNterprise Digital Telephones deliver a great combination of affordability and advanced call management features.



eNterprise 6032D

An executive-class digital phone designed for managers and call coverage positions with high-call volumes.



eNterprise 6022D

A standard digital phone designed for general use by technical specialists and professionals with moderate call volumes.

Key Features

The eNterprise Digital Telephones offer an impressive list of features that satisfy even the most demanding users, including:

- ▶ **Programmable Feature Keys** — optional 22 or 32 keys for customized access to advanced calling features
- ▶ **Optional Button Expansion Module** — extends the phone's feature access capabilities with an additional 192 programmable keys
- ▶ **Call Handling** — access to hundreds of system and station features for advanced call management
- ▶ **Powerful Conferencing** — support for up to 32 parties in conference, including meet-me, query and isolate party features for improved collaboration and decision making
- ▶ **Simple Wiring** — standard 2-wire twisted pair cabling
- ▶ **Call Center** — support for ACD agent and supervisor functionality
- ▶ **Voice Messaging** — easy access to voice mail along with an easy-to-see message waiting indicator
- ▶ **Enhanced Privacy** — whether using the handset, headset, or handsfree the correct path can be muted so private comments stay private
- ▶ **Call History** — call logging and callback functionality makes returning calls quick and easy

A Consistent Experience

Whether using IP, digital or a combination of both, the eNterprise series of telephones provides a common user interface and feature operation. Both IP and digital telephones offer the following:

Flexible Display

Adjustable contrast and backlit display supports viewing in a wide range of user environments. Display provides call duration timer, calling party information and keeps a log to show who called while away from your desk.

Integrated Headset Jack

Eliminates the need for a separate amplifier box and, in turn, reduces costs and desktop clutter.

Acoustic Control

Rocker bar design provides fingertip control of speaker, handset, headset, music and ringer volumes as well as access to menu options.

Visual Notification

Message-waiting and ring indicator provides visual notification of incoming calls and messages.

Programmable Feature Keys

One-button access to line appearances, speed dials and features you frequently access.

Function Keys

Easy access to call handling features including Hold, Forward, Transfer, Cancel, Release, Message, Speaker, Mute/Music and Menu.

High Quality Speakerphone

Delivers high-quality, crystal clear communications for handsfree calls, paging and group listening.



eNterprise Button Expansion Module (BEM)

An add-on module for attendant and call coverage positions, the BEM is designed to work with both the IP and digital telephones. The module offers 48 programmable buttons with dual-color LEDs and an adjustable backlit display. Each telephone supports up to four BEMs, providing an additional 192 buttons that can be programmed as feature, speed dial, direct station select or line appearance keys. BEM is also available without a display.

eNterprise 4020 • 4010 Analog Telephones

The eNterprise 4000 Series Analog Telephones are cost effective options that deliver enhanced calling features and quality voice communications.



eNterprise 4020A

The 4020A two-line model is ideal for cafeterias, break rooms, hallways and other areas where telephone use is occasional.



eNterprise 4010A

The 4010A one-line model is the ideal choice for locations such as lobbies and reception areas where telephone use is minimal.