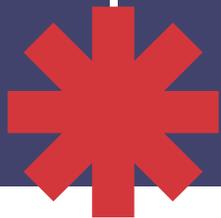


# MCCT



## what our customers say about us!

**I would like you to know** that we have been very impressed with your new TITAN IVR equipment and supporting service. Not that it is any surprise. Over the years that we have dealt with MCCT the spirit of cooperation and helpfulness of your programmers and service technicians have impressed all.

**We most appreciate your prompt** and courteous attention to detail. It is a pleasure to work with a vendor that works with us as a team and we would highly recommend MCCT to any company in the business. I have been meaning to write this note to MCCT for several years. When you upgraded our equipment recently, we were in a rush as usual. It came to mind that it was about time to take the time, that we all so much neglect to do, with our busy schedules; to send a letter of appreciation!

Thank you MCCT  
**David Meade**  
VP. TC Media

Telecompute  
CORPORATION

**I have known the personnel** at MCCT for over a decade, and find each of them to possess the technical knowledge, communications skills, and dedication to customer needs that make the company so successful. Over the years, we have purchased a variety of communications equipment and voice messaging systems supplied by MCCT. They have always provided immediate attention and assistance whenever we needed support.

**During my 15 years in the communications and information industry**, I have heard nothing but praise about their service from other MCCT customers.

Sincerely,  
**Warren Miller**  
President  
Telecompute Corporation



**Advanced Telemedia Inc.**  
**The world is changing** rapidly, but in the new world where people can communicate with anyone, anytime and anywhere, and services which could not be imagined are just around the corner people really need a company that can just do it all.

**MCCT is a Company** which can do it all and actually it builds next generation networks delivering integrated end-to-end voice, data and telecommunications solutions worldwide.

**MCCT has excellent service** and can provide telecom products, including smart elements or interactive equipment, such as IVR, network and service management, ACD, CSR, etc. These products are complemented by integrated systems, and the most important thing, excellent full-service, support, and helpdesk team. MCCT also provides consulting and a complete range of technology and information to the customer in real time.

**Nowadays the next** generation network is a Global Network Business. Success comes from understanding international access requirements and limits, in order to provide the different kind of services, and smart solutions customers need. MCCT is always available (24 hrs a day) for the customer and also helps us develop new projects and telecommunications services. If we have any doubts about new services we can ask them for help and support and they do without any compromise. Sometimes they work long hours with new projects troubleshooting problem areas until they are fixed with their excellent team of engineers.

**Julio Escalante,**  
**Voice Engineer**  
**Advanced Telemedia Inc.**  
**Venezuela**



**Dear Mr. Macomber,**

The most recent IVR I purchased from you is working great. As you know, it is being used for value added services on our international platform. The install went smoothly and the programming support after the install has been great.

**I have been purchasing** MCCT equipment for seven years because the equipment works, the support is unparalleled, and it is priced right.

Yours truly,

**Lawrence Fuccella**  
**Vice President**



**New Hampshire Electric COOP** chose MCCT because of their reputation as a leader in the Telecommunications industry. Reliability is a must in the utility business as down time with the phone system is not an option. We purchased the Titan IVR and Millennium PBX about 2 years ago and are very pleased with the performance thus far.

We have been able to do things with our phone system that was impossible before, and are in the process of expanding it even further. Our company has become so dependant on our phone system that it is quickly becoming the hub of our operations.

**MCCT's service is second** to none and they are ready to take care of our problems 24 hours a day 7 days a week. Several times in the past 2 years (because of user error) we have actually put them to this test and they have come through with flying colors every time. They are always ready to make changes on the fly for us as our needs vary from day to day.

**New Hampshire Electric COOP** will continue to use MCCT as our vendor of choice for our telecommunications needs as they have proved to be very reliable in emergency situations and given us the biggest value for our money.

**Kurt McCormack**  
**NH Electric Coop**

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