Call Center Products

MCCT





Mitel Networks Small Business

Solutions provide business owners with everything they need to effectively manage their communications while avoiding unnecessary expense and complexity – from an office phone system with built-in voice mail to a complete Internet server, secure firewall, virus protection, video monitoring and more. Small Business Solutions provide an advanced telephone system, a secure business server, e-mail, web services and more.

Featured Among the many Mitel products are The Mitel Networks[™] SX-200® PBX telephone system, The Mitel Networks[™] SX-2000® LIGHT PBX telephone system, The Mitel Networks[™] 5760 Video Conference Appliance, The Mitel Networks[™] 3300 Integrated Communications Platform, The Mitel Networks[™] 3100 Integrated Communications Platform and the Mitel IP Telephones, including the models, 5001, 5005, 5010, 5020, and 5140

The Matrix² is a brand new IVR
Applications Generator developed
for MCCT's MATRIX² IVR Platform.
Now the power to develop IVR applications is made much easier for the
customer. Create your own IVR Applications, Configure IVR ports, View the Real
Time Display of call activity, Administer
IVR systems, users and plans. Matrix²
IVR is a Linux based workhorse, with
a Windows™ front end. Applications
communicate with the Linux applications using the standard ODBC interface
and TCP/IP sockets.



Dialogic has established itself as the leading global provider of open computer telephony (CT) solutions. Dialogic is the leading supplier of standards-based



voice and fax processing components, with more than

four million voice service ports deployed worldwide. Dialogic products are enabling new converged Web services, including Internet voice browsing, high density enhanced media gateways, and e-Business building blocks for service providers and contact centers.

what our customers say about us

For Telemark Co.

MCCT represents the ideal provider to work with because they are always available to help if there is a technical problem, even on weekends or holidays. The MCCT technical staff are very experienced and easy to communicate with. Also important to us is the ability to reach the owner of MCCT, Elwin Macomber, for any special project or quotation. During this year we have purchased equipment for two projects because of price and fast delivery. Finally, it is important to mention that MCCT and Telemark have grown throughout the years, a trusting win-win relationship that is very important to my

Alfonso Gonzalez, Director General Telemark Corporation

MCCT Call Center Solutions WorldWide

Millennium Platform

Blending voice, data, wireless and CTI technology into one diverse telephony server platform, eOn Communications' Millennium provides total communications



solutions. The strength of the Millennium lies

in its inherent flexibility, creating custom solutions for general business applications or such specialty applications as campus settings or call centers.

Vodavi's TRIAD family

provides affordable and easy-to-

use solutions starting as small as 3 lines and 8 stations with the capacity to grow up to 144



lines and 252 stations. TRIAD is an advanced communications solution that is prepared to handle all the application needs of a growing business today and in the future. TRIAD products are available only through authorized dealers who are trained and certified by Vodavi.



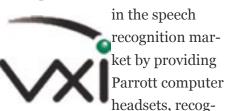
NEC's legendary reliability and quality standards are evident in the DS1000/2000 innovative 32bit architecture. This new concept

features Digital Signal Processor

(DSP) Technology, on-board flash memory, and field software upgradeability. The compact DS1000 starts with 3 lines, 8 stations, and 4 analog ports. It expands to 6 lines, 16 stations, and 8 analog ports just by plugging in a single expansion board.

VXI is a leading manufacturer

of computer headsets and has lead



nized worldwide for outstanding clarity and accuracy with speech recognition applications including Dragon Systems and IBM Via-Voice.

EnGenius Technologies Inc,

manufacturer of the SN-900, SN-920 Industrial Cordless Phones. **EnGenius Industrial Cordless** Phone Systems have more power than most of the conventional phones in the **EnGenius** marketplace.

This enables you to use the long range cordless communication to ensure you the Mobility and Clarity that your Business needs.

With more than one million

power and environmental control systems installed throughout more than 100 countries, Liebert has



more ways to protect

electronics than anyone. Our power protection line offers the broadest range of solutions in the industry, from surge protection and power conditioning to Uninterruptible Power Supplies in off-line, on-line and line-interactive topologies.

The Powerware FERRUPS

UPS deliver unmatched reliability

in configurable power protection for computers



and telecommunications equipment. Patented Ferro resonant technology delivers "bulletproof" power protection and is ideal for banking and security systems, manufacturing process control, servers, and telecommunications equipment.



Western **Telematic Inc.** is an industry leader

manufacturing and marketing of data connectivity solutions.

MCCT

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